



BON SECOURS HEALTH SYSTEM, INC.

PUBLIC NOTICE

The Joint Commission on Accreditation of Healthcare Organizations conducts accreditation surveys of Bon Secours Health System's health care facilities on an unannounced basis.

The purpose of a survey is to evaluate the organization's compliance with nationally established Joint Commission standards.

The survey results are used to determine whether, and the conditions under which, accreditation should be awarded to the organization.

Joint Commission standards deal with organization quality, safety-of-care issues, and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information about such matters is encouraged to contact the organization's management.

If the concerns in question cannot be resolved at this level, please contact a Joint Commission field representative.

Information presented will be carefully evaluated for relevance to the accreditation process.

Information about such matters must be made in writing and must also indicate the nature of the concerns.

Such requests should be addressed to:

Division of Accreditation Operations

Office of Quality Monitoring

Joint Commission on Accreditation of Healthcare Organizations

One Renaissance Boulevard

Oakbrook Terrace, Illinois 60181

or

Faxed to 630-792-5636

or

E-mailed to complaint@jcaho.org

This notice is posted in accordance with the Joint Commission's requirements.